

CLIENT



INDUSTRY



Engineering &
Construction

SOLUTION

JD Edwards EnterpriseOne 9.2
Services and Managed Support

ABOUT

As a team of entities operating with the efficiencies of one powerful company, Quanta Services has the knowledge and expertise to handle a full spectrum of projects. From the most straightforward, single-component installation to the most complex, multi-state project, Quanta can handle the job safely, efficiently and cost-effectively. Quanta is based in Houston, Texas and is the largest Specialty Contractor in North America

CHALLENGES

Quanta didn't grow to become the leading integrated infrastructure solutions provider for the electric power, oil and gas and telecommunication industries by accident. It has been a combination of years of growth fueled by a variety of small and large acquisitions in key markets. These many acquisitions make up Quanta's unique decentralized structure; one where customers can rely on Operating Units that they know and trust but with the strength of being backed by a Fortune 500 company.

Many years ago, Quanta chose JD Edwards to manage their finances and operations and they chose CSS to help them with that initial implementation. Quanta has been a flagship JD Edwards account ever since. However, Quanta's unique operational model has historically allowed the acquired "Op U's" to independently manage their own operations and finances and report results "up through the chain", so to speak. While some Op U's had been migrated to Quanta's JDE, many remained on their own ERP of choice.

A recent adjustment in corporate strategy forced a change in this federalized approach and Quanta's IT and business teams were faced with the daunting task of migrating every Operating Unit onto Quanta's JD Edwards system.

THE CSS APPROACH

While Quanta has deep functional and technical expertise with JD Edwards they didn't have the resources to staff such a large undertaking. So they called CSS to help. Quanta enlisted CSS to join their rollout teams with our industry-leading stable of Engineering and Construction-focused implementation consultants. In a unique move, CSS' Managed Services team has also been engaged to handle remote configuration and testing activities to take some of the load off the onsite teams.

RESULTS

By reaching out to CSS and taking advantage of our industry expertise, Quanta has extended their team exponentially. With both onsite and remote resources working alongside the Quanta team CSS has helped speed up the migration to JD Edwards timeframes for the many Operating Units still operating their own ERP. With this expanded resource capacity Quanta has been able to focus on more than one Operating Unit at a time and get more Op U's live on JD Edwards faster than originally planned.



Industry experience was key here. It was clear from the start that the CSS team had that knowledge.

-Quanta Team Member



Enhance IT and
Business team
capabilities and reach



Expand and contract the
team as needed



Provide industry-
focused resources
with specific M&A
experience