

CLIENT



INDUSTRY



Engineering &
Construction

SOLUTION

JD Edwards EnterpriseOne 9.2

ABOUT

Turner Industries employees build, maintain and service the nation's heavy industrial sector, including heavy industrial construction, maintenance, pipe fabrication and scaffolding to employee placement and outsourcing. Their efforts support the companies that produce fuel, energy, and products essential to our daily existence.

We knew we wanted to stay on JD Edwards but also knew we had to move to a modern version to handle our processes and continue to serve our communities the best. CSS helped navigate the complexity and guided us to complete success.

Amy Kling, Director of Business Systems, Turner Industries

CHALLENGES

A World to E1 upgrade cemented Turner Industries' legacy on JD Edwards. A World client since 1994, Turner appreciated the value of their on-premise solution but recognized the need to modernize their platform for a younger workforce and minimize customizations for future growth and scalability. Over the years, Turner had heavily customized the solution and workforce nearing retirement recognized the challenges of managing it long-term. As the state's largest private employer, and issuer of over 40,000 W2s, ensuring payroll issues were transitioned smoothly was critical. Additionally, they had some Turner-specific functionality that needed to be integrated into JD Edwards standard functionality, as well as third party bolt-ons.

THE CSS APPROACH

With help from CSS consultants and ongoing Managed Services support from CSS, Turner Industries successfully upgraded from World to E1. CSS incorporated special considerations around ETO fabrication, a custom Quality module, time capture programs and planning. The new platform leverages standard functionality and positions them for growth and expansion, with plans already in place to implement additional E1 modules. Upgrading enabled Turner to confidently meet all the needs of their clients and partners and gave them a modern platform that will take them into future decades. Managed Services support allows them to focus on their business and employees while CSS' tenured on-shore consultants oversee the daily needs of the modern JDE solution.

RESULTS

Turner Industries had a complex set of requirements for this large upgrade project. CSS implemented the full JD Edwards suite, including Financials, Job Cost, Contract/Service Billing, Subcontracts, Procurement, Capital Asset Management, Time and Labor, HR and Payroll-ETO, Work Orders, Advanced Pricing, and Inventory Management; and used the standard out-of-the-box functionality, alongside other integrated solutions for custom needs. The upgrade readied them for future expansion plans and gave them much needed visibility across the organization.



E1 Integration for proprietary fabrication processes



Development of BI Publisher forms



Full JD Edwards Suite upgrade project



Implementation of multiple third party integrations to enable critical business and HR processes