

CLIENT



INDUSTRY



Water &
Fuel Systems

SOLUTION

Managed Services

ABOUT

Franklin Electric is a global leader in the production and marketing of systems and components for the movement of water and fuel. With \$1 billion in annual revenue, Franklin Electric is recognized as a technical leader in its products and services for residential, commercial, agricultural, industrial, municipal and fueling applications.

CHALLENGES

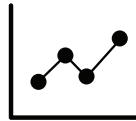
During their upgrade from JD Edwards WorldSoftware system to EnterpriseOne, Franklin Electric had a resource allocation dilemma—the same internal experts supporting the existing system were also performing the upgrade. This caused major delays in their EnterpriseOne project.

THE CSS APPROACH

CSS Managed Services supplied expert resources knowledgeable in RPG programming to support Franklin Electric's workload on the existing system, so dedicated internal resources could manage the upgrade project. CSS' approach for Franklin Electric created the much needed balance both efforts needed.

RESULTS

By partnering with CSS, Franklin Electric got the expert extra hands on deck they needed to solve their resource allocation issues.



**Faster upgrade
project time**



**Improved project
management with
dedicated resources**



**Improved
employee morale**

CSS' knowledge of JD Edwards—both World and EnterpriseOne—helped us successfully manage existing systems while readying for the future.